

## How does the Worldwide Dental Emergency Assistance Scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

**The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.**



## Principal Dentist

Dr Sima Rahimi DDS (Sweden) GDC No: 73204

## Dentists

Dr Bhagwan Singh Manku

BDS (Manchester) 2015 GDC No: 258393

Dr Bhavya Narayanareddy

BDS (Bangalore) 2007, MFDS (Edinburgh) 2009  
GDC No: 174488

Dr Nima Saei

BDS Sheffield GDC No: 258892

## Opening Hours

Monday – Friday: 8.45am – 5.15pm

Closed for lunch: 12.30 – 1.30pm

## Emergencies

01788 572265

Away from home helpline:

(UK) 0808 169 8117

(Abroad) +44 1691 887 955

# Maintenance Plan

## Rugby Dental Care

97 Clifton Road

Rugby

Warwickshire

CV21 3QH

T: 01788 572265

W: [www.rugbydentalcare.co.uk](http://www.rugbydentalcare.co.uk)

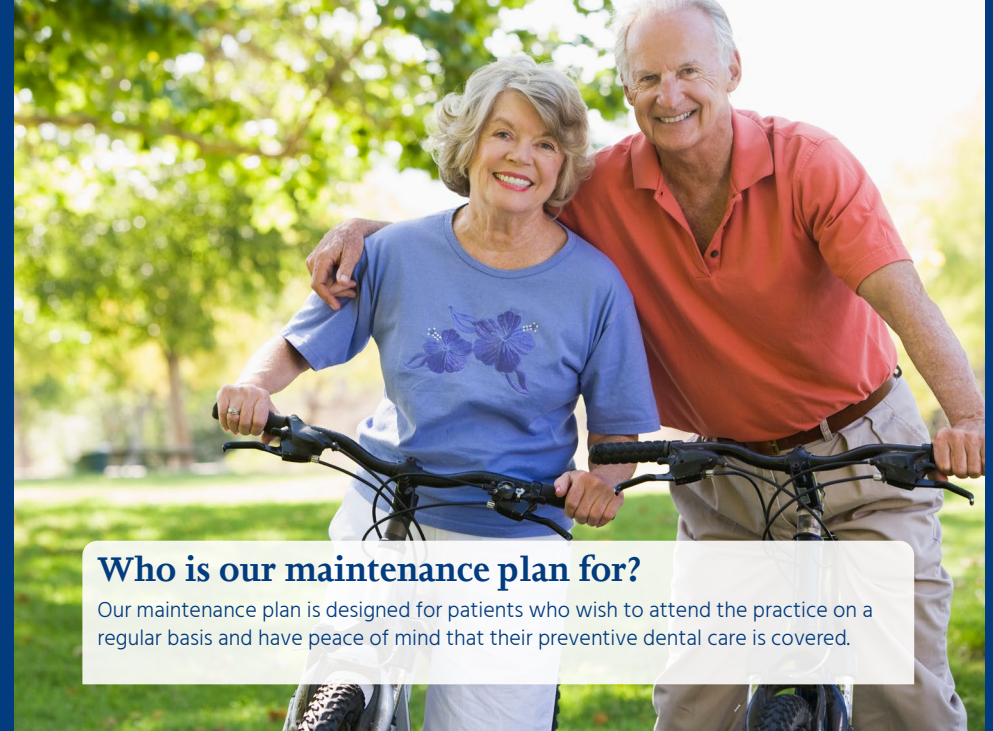
E: [info@rugbydentalcare.co.uk](mailto:info@rugbydentalcare.co.uk)

## Our Rugby Dental Maintenance Plan

The aim of Rugby Dental Care has always been to provide its patients with high quality, affordable dental care in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping up to date with advances in modern dentistry.

All of our staff have advanced DBS clearance. All qualified clinical staff are fully registered with the General Dental Council and comply with the regulations set out for the protection of our patients. We are registered with, and have been inspected and approved by, the Care Quality Commission.

Your oral healthcare is important. Our dental treatment plans will continue to give you peace of mind that all preventive dental care is covered by convenient monthly payments. The maintenance plan will be administered by DPAS who will make a separate agreement with you to manage your payments under the plan. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).



### Who is our maintenance plan for?

Our maintenance plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

### Your benefits

- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- after your initial assessment, your dentist will advise you the best plan level to suit your dental needs
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- priority bookings in the event of a dental emergency
- discount on treatment fees
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

### What does our maintenance plan include?

**Level One costs £11.76 per month and covers:**

- one scale and polish appointment per year including periodontal advice
- one dental health examination per year.

**Level Two costs £20.21 per month and covers:**

- two scale and polish appointments per year including periodontal advice
- two dental health examinations per year.

**Level Three costs £29.65 per month and covers:**

- four scale and polish appointments per year including periodontal advice
- two dental health examinations per year.

All levels additionally cover:

- up to two small x-rays per year
- routine oral cancer screening
- 15% discount on treatment (excluding whitening and implants)
- one emergency visit per year (excluding treatment costs)
- diet and oral hygiene advice
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

### How do you join our maintenance plan?

After your initial assessment, your dentist will advise you the best plan level to suit your dental needs.

Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of

£10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

Either party may terminate this agreement by giving one month's notice in writing. If you choose to leave the plan within 12 months of receiving discounted treatment as part of the plan benefits, the practice will request repayment of any discounts given.

### What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

### Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

*Terms within this brochure are subject to change without notice.*